



दिल्ली कॉलेज ऑफ आर्ट्स एण्ड कॉमर्स

DELHI COLLEGE OF ARTS & COMMERCE

(दिल्ली विश्वविद्यालय)
(University of Delhi)

नेताजी नगर – 110023
Netaji Nagar, New Delhi – 110023
दूरभाष/Tel.: 011-24109821, 26116333
फैक्स/Fax: 011-26882923
E-mail: principaldcac@gmail.com
URL: <http://dcac.du.ac.in>

DVV Clarification for 5.1.4

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

DVV	Link
1. HEI is requested to provide proof of constitution of internal committees /grievances committee formation/other committees as per UGC norms.	https://dcac.du.ac.in/documents/NAAC/DVV/upload/5.1.4.1.pdf
2. Please provide circular/web-link/ committee report justifying the objective of the metric.	https://dcac.du.ac.in/documents/NAAC/DVV/upload/5.1.4.2.pdf
3. Please provide minutes of the meetings of student grievance committee for the last five years.	https://dcac.du.ac.in/documents/NAAC/DVV/upload/5.1.4.2.pdf
4. Please provide statutory regulations/norms of UGC/SRA.	https://dcac.du.ac.in/documents/NAAC/DVV/upload/5.1.4.4.pdf
5: Kindly note that mechanism of redressal should be available as document and should be hosted in the HEI's Website. The link of the same shall be provided to validate the same.	https://dcac.du.ac.in/documents/NAAC/DVV/upload/5.1.4.5.pdf


Co-ordinator
Internal Quality Assurance Cell (IQAC)
Delhi College of Arts & Commerce
(University of Delhi)
Netaji Nagar, New Delhi-110023


Principal
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Delhi College of Arts & Commerce
(दिल्ली विश्वविद्यालय) / (University of Delhi)
नेताजी नगर, नई दिल्ली-110023
Netaji Nagar, New Delhi-110023