



Delhi College of Arts & Commerce

University of Delhi
Netaji Nagar, New Delhi 110023

Summary of Students' Feedback 2019-2020

(students enrolled in college in the academic year 2019-2020)

Student feedback is obtained through a form available on the college website. Students can fill out the form anytime during their study. The questions in the form are based on the Likert scale on a graded marking system. The highest positive response is rated as 4 and the lowest negative response is rated as 0. This removes the binary forced approach and provides a more comfortable wider range for students to register their opinions.

The questionnaire is mailed to students through Google Forms. Link to the questionnaire is also available on the college website throughout the year.

The outcome of the survey helps the college authorities to initiate remedial action to improve the facilities whenever and wherever it is required. The results of the survey provide a base to plan for the future.

This report presents through various charts, tables, and graphs, the main findings based on students' feedback. 124 students took the survey and the first 2 charts below present a profile of the respondents. Several questions in the survey are regarding students' assessment of the teaching approaches adopted and assessment methods used by faculty members. The following summary score table and chart present a self-explanatory summary of the survey findings in this regard.

Description	Average Score
What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	0.709677419
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	1.524193548
Teachers are able to identify your weaknesses and help you to overcome them.	1.540322581
The teachers identify your strengths and encourage you with providing right level of challenges.	1.653225806





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Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	1.758064516
Your mentor does a necessary follow-up with an assigned task to you.	1.806451613
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	1.862903226
Was your performance in assignments discussed with you?	1.879032258
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	1.89516129
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	1.919354839
Teachers encourage you to participate in extracurricular activities.	1.959677419
OVERALL AVERAGE SCORE	2.014516129
The institution provides multiple opportunities to learn and grow.	2.072580645
Teachers inform you about your expected competencies, course outcomes and programme outcomes.	2.080645161
The teacher's approach to teaching can best be described as	2.10483871
The overall quality of teaching-learning process in your institute is very good.	2.14516129
The teachers illustrate the concepts through examples and applications.	2.508064516
How well did the teachers prepare for the classes?	2.532258065
How well were the teachers able to communicate?	2.620967742
How much of the syllabus was covered in the class?	2.790322581
Fairness of the internal evaluation process by the teachers.	2.927419355





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DCAC Student Satisfaction Survey Analysis
Average Score (0 to 4) on Teaching-Learning-Evaluation based questions

